

INTERPRETER AND TRANSLATOR SERVICES
YEARLY STATISTICAL REPORT, 2019

ITS provides in-person language assistance and TBS provides over-the-phone language assistance

LANGUAGE	ITS	TBS
Afro-Asiatic Languages (Amharic, Maay, Somali)	27	31
Akan languages (Twi)	19	1
Albanian	195	33
Arabic/Moroccan/Egyptian	415	63
Armenian	5	
Bosnian/Croatian/Serbian	16	3
Burmese/Karen	27	19
Cambodian/Khmer	23	5
Chinese Mandarin/Cantonese/Fuzhou	550	88
Creole English-based (Guyanese, Jamaican, Krio)	19	
Czech-Slovak	3	
Danish		1
French/French Canadian/Haitian Creole	324	93
Georgian	12	
German	5	
Greek	11	7
Hebrew	2	
Hungarian	13	4
Indigenous languages of Central America (K'iche, Kekchi)	35	1
Indo-Iranian/Indic languages (Dari, Bengali, Gujarati, Hindi, Punjabi, Urdu, Sinhalese, Nepalese, Kurdish, Farsi, Malayalam, Pashto, Tamil)	246	83
Italian	35	6
Japanese	10	1
Korean	64	10
Laotian	43	5
Macedonian	1	
Malayo-Polynesian (Chuukese, Tagalog)	14	1
Mongolian	1	
Niger-Congo languages (Lingala, Kinyarwanda, Kirundi, Swahili, Wolof, Yoruba)	62	25
Polish	382	70
Portuguese/Cape Verdean	862	261
Romanian	18	1
Russian	155	39
Spanish	37806	17,295
Thai	8	1
Tibetan	2	1
Turkic languages (Turkish)	60	22
Ukrainian	60	8
Vietnamese	107	26
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