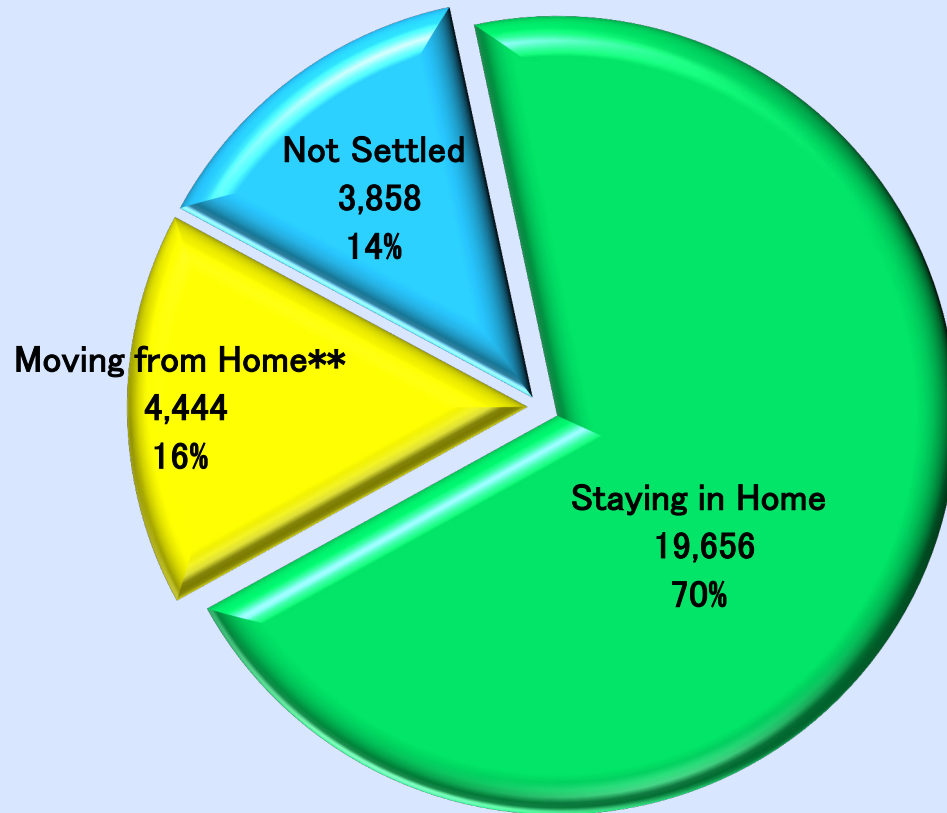


Foreclosure Mediation Program

Case Outcomes

July 1, 2008 through December 31, 2017

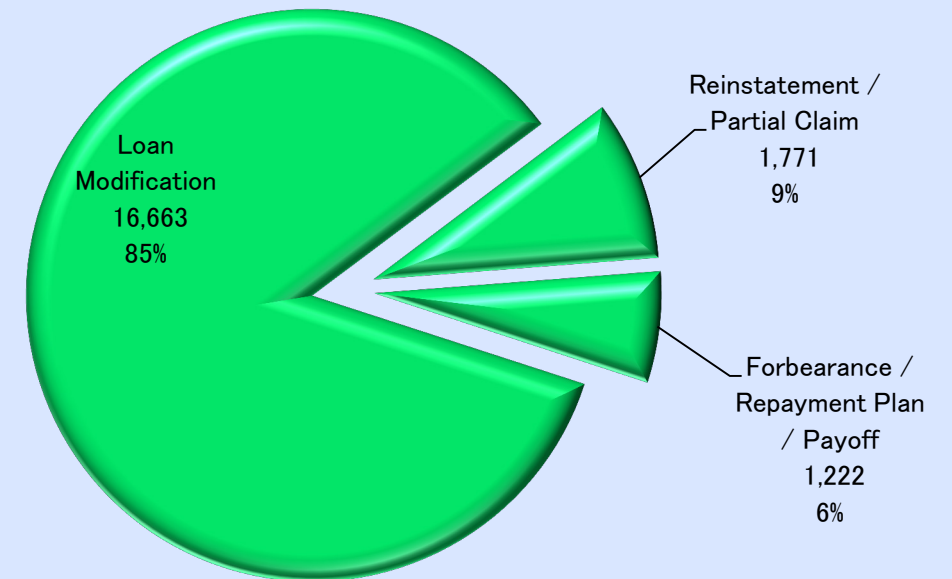


27,958

cases have completed mediation

86%

settlement rate*



Staying in Home

outcome distribution

* Settlement Rate is "Moving from Home" plus "Staying in Home" divided by cases that have completed mediation.

** "Moving from Home" includes: Agreements for a Short Sale, a Deed In Lieu, or Extension of the Law Day or Sale Date.